

## HONORING PREVIOUSLY DETERMINED PREFERENCES FOR MEDICAL CARE

### PATIENT REMEMBERS AND GOALS ARE CONSISTENT

<b>Reminder</b> of previously documented decisions	<p><i>Do you remember talking with your healthcare professional about the type of medical care you would want if you were to become very sick?</i></p> <p>-or-</p> <p><i>Do you remember completing a POLST (and/or Advance Directive)?</i></p> <p>Patient responds “yes” – <i>Tell me what you said?</i></p>
<b>Confirm</b> current preferences	<p><i>Is that still how you feel?</i></p> <p>-or-</p> <p><i>Have your wishes changed since then?</i></p>
<b>Align</b> preferences and medical situation	<p><i>I respect your decision to ...</i></p> <p><i>I worry that we are now in a place where we need to act on these decisions.</i></p>
<b>Plan</b> for future treatments	<p><i>Is it ok if I make a recommendation?</i></p> <p><i>Knowing your wishes, and also seeing how sick you are, I would recommend that we ...</i></p> <p><i>How does that sound?</i></p>

## HONORING PREVIOUSLY DETERMINED PREFERENCES FOR MEDICAL CARE

### PATIENT DOES NOT REMEMBER AND GOALS ARE NOT CONSISTENT

<b>Reminder</b> of previously documented decisions	<p><i>Do you remember talking with your healthcare professional about the type of medical care you would want if you were to become very sick?</i></p> <p>-or-</p> <p><i>Do you remember completing a POLST (and/or Advance Directive)?</i></p> <p>Patient responds “no” – <i>You did complete a form with your healthcare professional in the past that described your wishes for medical care in an emergency situation. Can I tell you what that form says?</i></p>
<b>Confirm</b> current preferences	<p><i>Is that still how you feel?</i></p> <p>-or-</p> <p><i>Have your wishes changed since then?</i></p>
<b>Align</b> preferences and medical situation	<p><i>I respect that you are now feeling differently...</i></p> <p><i>I worry that we are now in a place where we need to act on these decisions.</i></p>
<b>Plan</b> for future treatments	<p><i>Is it ok if I make a recommendation?</i></p> <p><i>Seeing how sick you are and understanding that you are now feeling differently about the type of care you want in this situation, I would recommend that we (medical treatments to stabilize)...</i></p> <p><i>Then we can continue this conversation about what is most important to you.</i></p> <p><i>How does that sound?</i></p>